



Financial and Attendance POLICY

PATIENT NAME: _____

DOB: _____

Financial / PAYMENTS: Physical Therapy Partners (PTP) is an Out of Network provider. This means that patients are required to make full payment at the time of services. Payment options include the following: Venmo, PayPal, Credit Card (Visa or Mastercard), HSA and FSA cards welcome, Checks or Cash.

Before attending appointments, we encourage you to research potential insurance **out of network benefits** by calling the (800) phone number on the back of your insurance card. This would help you to better understand your specific coverage, deductibles, and any requirements for referrals, authorizations, or verifications. Any necessary authorizations are your responsibility to obtain. PTP does not directly bill insurance companies but would be happy to provide a superbill upon request. As such, patients would be responsible for submitting claims to their insurance company for potential reimbursement.

If you currently have Medicare insurance, or your status changes while under our care, it is your responsibility to notify us immediately. PTP is not credentialed with Medicare and cannot provide treatment to Medicare beneficiaries.

Fees for services are due at time of service:

- **Initial Evaluation: \$220**
- **Follow Up Appointment: \$189.00**

APPOINTMENTS and REMINDERS: As a courtesy, PTP will send appointment reminders via text or email. However, managing your scheduled appointments remains your responsibility.

Cancellation Policy: This policy helps us manage our schedule effectively and continue providing quality care for all our patients. We appreciate your understanding and cooperation.

- If Cancellations less than 24 hours' notice, a \$75 fee will be charged, payable before your next treatment.
- Notice of 48 hours is preferred.
- You may leave a voicemail message 24/7 to cancel or reschedule your appointment

NO-Shows / Tardiness:

- Three (3) cancellations or "no-shows" may result in discharge from therapy
- If discharged, a new physician order may be required to resume services
- Arriving 15 minutes or more late may require rescheduling your appointment. A \$75 missed appointment fee may apply

Inclement Weather

- In the event of inclement weather, please contact our office to check clinic status. Our phone lines will be updated with information regarding delayed openings, early closures, or full-day closures.
- While there is no fee for cancellations related to inclement weather, patients are encouraged to reschedule a "make-up appointment".

I have read this document, and I execute it with full knowledge, understanding, and acceptance of its contents.

Patient Signature

Date Signed

Therapist Signature

Date Signed